



OPPDP BOARD OF DIRECTORS

ALL COMMITTEE MEETING MINUTES

April 19, 2022

The regular committee meetings of the Board of Directors of the Omaha Public Power District (“OPPDP” or “District”) were held via Webex audio and video conference on Tuesday, April 19, 2022 at 8:00 a.m.

Present via Webex conferencing were Directors A. E. Bogner, M. J. Cavanaugh, S. E. Howard, J. M. Mollhoff, C. C. Moody, M. G. Spurgeon, E. H. Williams and R. M. Yoder. Also present via Webex were L. J. Fernandez, President and Chief Executive Officer, and Messrs. S. M. Bruckner and T. F. Meyerson of the Fraser Stryker law firm, General Counsel for the District. Chair A. E. Bogner presided and M. F. Hinnners, Senior Corporate Governance Specialist, recorded the minutes. Executive leadership team members present via Webex included: B. E. Adams, J. M. Bishop, K. W. Brown, S. M. Focht, T. D. McAreavey, K. S. McCormick, L. A. Olson, M. V. Pinder, B. R. Underwood and T. R. Via. Additionally, several OPPD staff subject matter experts were present via Webex.

Committee Agenda Item 1: Board Chair Opening Statement

Chair Bogner gave a brief opening statement, including an announcement regarding public notice of meeting, which was publicized by notifying the area news media¹; by publicizing same in the Omaha World Herald², OPPD Outlets newsletter, oppd.com and social media; by displaying such notice on the Arcade Level of Energy Plaza; and by emailing such notice to each of the District’s Directors on April 15, 2022. She also provided reminders for using the Webex audio and video conferencing platform. She noted the Board would conduct a closed session this morning to discuss three topics: (i) Power with Purpose: Solar Update; (ii) Acquisition of Land Rights for Enterprise Operations Technology Communications Network

¹ News outlets that received OPPD Board meeting notification emails included: 1. KETV; 2. WOWT; 3. KMTV; 4. KPTM; 5. Telemundo Nebraska; 6. Nebraska Public Media (NET-TV); 7. NewsChannel Nebraska; 8. KFAB; 9. KOIL 1290 AM; 10. KIOS 91.5 FM – Nebraska Public Radio (Omaha); 11. Radio Lobo – 97.7 FM (Omaha); 12. Boomer Blair 97.3 FM (Blair); 13. KHUB 1340 AM/KFMT 101.5 FM (Fremont); 14. Sunny 101.3 FM (Falls City); 15. Omaha World Herald; 16. Washington County Enterprise & Blair Pilot Tribune; 17. Lincoln Journal Star; 18. Omaha Daily Record; 19. Omaha Star; 20. Douglas County Post-Gazette; 21. Papillion Times; 22. Bellevue Leader; 23. Midlands Business Journal; 24. Ralston Recorder; 25. Sarpy Guide and News; 26. Pawnee Republican; 27. Tecumseh Chieftain; 28. Ashland Gazette; 29. Wahoo Newspaper; 30. Nebraska City News Press; 31. Cassgram (Cass County online news publication); and 32. Associated Press.

² Public notice of meeting was published in the print version of the *Omaha World Herald* newspaper on April 12, 2022, and in the online version from April 12 through April 18, 2022.

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Asset Located in Western Sarpy County; and (iii) Appointment of Corporate Officers and Compensation Approvals.

Committee Agenda Item 2: Closed Session

At 8:01 a.m., it was moved by Director Moody that the Board go into Closed Session. Director Moody stated as follows:

"I move that the Board go into closed session at this time (8:01 a.m.) to discuss three topics: (i) Power with Purpose: Solar Update; (ii) Acquisition of Land Rights for Enterprise Operations Technology Communications Network Asset Located in Western Sarpy County; and (iii) Appointment of Corporate Officers and Compensation Approvals.

With respect to the Power with Purpose generation resource project solar update, a closed session is necessary for the protection of the public interest because the discussion will involve competitively sensitive utility infrastructure information, including potential pricing that would create a competitive disadvantage for the District if known by its business competitors, and also would create a competitive disadvantage for the District if known by potential contractors and property owners that may be involved in the infrastructure projects. The update also may involve discussion of legal matters, including contract negotiation matters that are protected by the attorney-client privilege.

With respect to the Acquisition of Land Rights for Enterprise Operations Technology Communications Network Asset Located in Western Sarpy County, a closed session is necessary for the protection of the public interest because the discussion involves matters that are confidential and protected by the attorney-client privilege and attorney work product doctrine and involve the discussion of security for District property and utility infrastructure information.

With respect to the Appointment of Corporate Officers and Compensation Approvals, a closed session is necessary because the discussion will involve competitive and confidential compensation and retention information. A closed session discussion also is necessary to prevent needless injury to the reputations of the individuals, and none of the individuals have requested a public meeting."

The motion was seconded by Director Cavanaugh.

Thereafter, the vote was recorded as follows: Bogner – Yes; Cavanaugh – Yes; Howard – Yes; Mollhoff – Yes; Moody – Yes; Spurgeon – Yes; Williams – Yes; Yoder – Yes. The motion carried (8-0).

Chair Bogner read the following:

"The motion to go into closed session has passed. This closed session will be limited to discussion regarding three topics: (i) Power with Purpose: Solar Update; (ii) Acquisition of Land Rights for Enterprise Operations Technology Communications Network Asset Located in Western Sarpy County; and (iii) Appointment of Corporate Officers and Compensation Approvals. No votes or other action will be taken."

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After confirming the Board members, President Fernandez, members of the executive leadership team, S. M. Bruckner and T. F. Meyerson, General Counsel, M. F. Hinners and staff subject matter experts were present, the Webex Event was locked to prevent additional attendees from joining. The Board then conducted its closed session discussion of the Power with Purpose: Solar Update.

Chair Bogner departed the meeting at 8:45 a.m. In her absence, Vice Chair Williams acted as chair of the meeting.

At 9:26 a.m., the Power with Purpose staff departed the meeting and staff from the real property team joined the meeting. The Board then conducted its closed session discussion on the acquisition of land rights for enterprise operations technology communications network asset located in western Sarpy County.

At 9:35 a.m., all staff and executive leadership team members departed the meeting except for President Fernandez, attorneys S. M. Bruckner and T. F. Meyerson, and Sr. Corporate Governance Specialist M. F. Hinners. The Board then conducted its closed session discussion on the appointment of corporate officers and compensation approvals.

At 9:54 a.m., the Board took a break. No further business was discussed. The Webex Event was unlocked to allow OPPD staff and the public to join.

At 10:01 a.m., a motion was made and seconded to reconvene the meeting in open session.

Thereafter, the vote was recorded as follows: Bogner – Absent; Cavanaugh – Yes; Howard – Yes; Mollhoff – Yes; Moody – Yes; Spurgeon – Yes; Williams – Yes; Yoder – Yes. The motion carried (7-0).

Vice Chair Williams stated:

“The motion to come out of closed session at (10:01 a.m.) is carried. This closed session was limited to discussion regarding three topics: (i) Power with Purpose: Solar Update; (ii) Acquisition of Land Rights for Enterprise Operations Technology Communications Network Asset Located in Western Sarpy County; and (iii) Appointment of Corporate Officers and Compensation Approvals. No votes or other board action were taken during the closed session.”

Committee Agenda Item 3: Public Session – Board Chair Opening Statement

Vice Chair Williams welcomed members of the public and gave an overview of the meeting agenda and reminders for using the Webex audio and video conferencing platform. He informed the public that per the Board’s Guidelines for Public Participation, the Board does not take public comment during the All Committees meeting. The Board will take public comments at the Board meeting on Thursday, April 21, 2022, which will be conducted in person at the Omaha Douglas Civic Center at 5:00 p.m. The public may attend in person or remotely via Webex Events by going to oppd.com.

Vice Chair Williams stated all board members except Director Bogner were present via Webex, along with members of the executive leadership team and several attendees, consisting of OPPD employees and members of the public.

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Committee Agenda Item 4: Safety Briefing

President Fernandez provided physical and psychological safety reminders, including current safety focus reminders about: (i) sprains, strains and tears; (ii) preparation for severe weather; and (iii) overall wellness.

Committee Agenda Item 5: Governance Committee

Governance Committee Chair Report

Director Moody provided the Governance Committee report. He reported the Committee met on April 14, 2022 via Webex videoconference. A copy of the agenda for that meeting was made available in the Committee meeting materials for the Board to review. The Committee discussed the following topics: (i) vice president appointments and compensation approvals; (ii) non-substantive revisions to the OPPD Board Policies Binder; (iii) SD-1 Strategic Foundation monitoring report; (iv) revised approach to the Board Work Plan; and (v) summary of Committee direction.

Supporting Data

Agenda

Appointment of Corporate Officers and Compensation Approvals

President Fernandez provided the following information to support the appointment of Vice Presidents for Safety & Facilities, Human Capital, and System Transformation.

- a. Kevin S. McCormick joined the District in 1987 and rose through the ranks to become Senior Director Safety & Technical Training. Prior to becoming the safety leader, Mr. McCormick served as Manager Nuclear Procurement, Manager Joint Operations, and Manager – Nuclear Planning. Mr. McCormick holds a bachelor's degree in business administration from Bellevue University.
- b. McKell V. Pinder joined the District in 2018 with more than 20 years of human resources consulting and leadership experience. Before joining OPPD as Director – Total Rewards, she served as director at a global public accounting firm and lead HR consultant to companies across many industries. Ms. Pinder holds a bachelor's degree in mathematics and computer science and a master's degree in actuarial science from Georgia State University.
- c. Bradley R. Underwood joined the District in 2013 and has held a number of leadership roles including: Director – Corporate Planning and Director – Financial Planning and Analysis. He was instrumental in the District's most recent capacity expansion campaign to add 600 MW of natural gas generation and 400-600 MW of solar. Mr. Underwood holds a bachelor's degree in business administration from the University of Nebraska – Lincoln and a master of business administration degree from Creighton University. He is a Certified Public Accountant.

Management recommended Board approval of the appointments of K. S. McCormick to the position of Vice President – Safety & Facilities; M. V. Pinder to the position of Vice President – Human Capital; and B. R. Underwood to the position of Vice President – Systems

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Transformation and the compensation as set forth on Exhibit A, effective May 1, 2022. Board members expressed support for the appointments and noted the importance of the transformational strategic initiatives and projects that will be led by these new corporate officers. The Board was scheduled to vote on this matter at the April 21, 2022 meeting.

Supporting Data

Datasheet

Resolutions

Exhibit A

SD-1: Strategic Foundation Monitoring Report

S. M. Focht, Vice President – Corporate Strategy & Governance, presented the following to ensure full board review, discussion and acceptance of the SD-1: Strategic Foundation Monitoring Report.

- a. The first set of Board policies was approved by the Board on July 16, 2015. A second set of Board policies was approved by the Board on October 15, 2015.
- b. Each policy was evaluated and assigned to the appropriate Board Committee for oversight of the monitoring process.
- c. The Governance Committee is responsible for evaluating Board Policy SD-1: Strategic Foundation.
- d. The Governance Committee reviewed the SD-1: Strategic Foundation Monitoring Report and recommended that OPPD be found to be sufficiently in compliance with the policy as stated.

Mr. Focht presented the following information:

- SD-1: Strategic Foundation Policy
- Strategic Direction Policy Monitoring Report Acceptance and Compliance for 2021
- OPPD Corporate Scorecard as of December 2021
- Recommendation
- Additional Reflections

The Board and management team discussed aspects of the monitoring report and reflected upon possible revisions to SD-1 in the future. Board members expressed appreciation for the revised format of the report, which focuses on metrics. The Governance Committee recommended Board approval of the SD-1: Strategic Foundation Monitoring Report. The Board was scheduled to vote on this matter at the April 21, 2022 meeting.

Supporting Data

Datasheet

Exhibit A – Monitoring Report

Resolution

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Board Policies Binder Update: Non-Substantive Changes

S. M. Focht, Vice President – Corporate Strategy & Governance, presented the following to ensure full board review, discussion and acceptance of the non-substantive revisions and updates to the OPPD Board of Directors Policies binder.

- a. In December 2014, the Board of Directors confirmed the Corporate Governance Initiative Charter in order to assess and refine OPPD's corporate governance infrastructure. The Board contracted Leading Resources, Inc. (LRI) to facilitate the process of drafting Board policies.
- b. On July 16, 2015, the Board approved a first set of Board policies. On October 15, 2015, the Board approved a second set of Board policies. The Board policies included Governance Process (GP), Board-Staff Linkage (BL), and Strategic Direction (SD) policies.
- c. The Board has conducted annual policy surveys and workshops, facilitated by LRI, to identify potential revisions to the GP, BL and SD policies. After the October 5, 2021 workshop, the Board discussed making non-substantive revisions and updates to the Board Policies binder.
- d. The Governance Committee reviewed the proposed non-substantive revisions and updates to the Board Policies binder, as shown in Exhibit A, and recommended Board approval of the revised Board Policies binder.

The Board and management team discussed various aspects of the revised Board policies binder, including an updated introduction letter, reordered policies, and more specific language in certain policies. The Board was scheduled to vote on this matter at the April 21, 2022 meeting.

Supporting Data

Datasheet

Exhibit A – OPPD Board Policies Binder Redline of Proposed Revisions

Resolution

Committee Agenda Item 6: Finance Committee

Finance Chair Report

Director Yoder reported the Finance Committee met on April 8, 2022 via Webex videoconference. A copy of the agenda for that meeting was made available in the All Committee meeting materials for the Board to review. The Committee discussed: (i) safety briefing; (ii) chair report on certain Committee work items; (iii) debt authorization; (iv) SD-2: Rates policy revision benchmarking; (v) rate design project plan; (vi) revised process for reviewing Finance Committee items on the Board Work Plan; and (vii) summary of Committee direction.

Supporting Data

Agenda

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Reauthorization for the 2021-2022 Series Electric System Revenue Bonds

J. W. Thurber, Director – Treasury & Financial Operations, provided the following information to support Board authorization to increase the amount of authorized Electric System Revenue Bonds.

- a. The Board of Directors authorized Management on June 17, 2021 to sell up to \$600 million of Electric System Revenue Bonds, 2021 or 2022 (“Authorized Bonds”) through December 31, 2022 to issue new debt to replenish liquidity by reimbursing previously incurred capital expenditures, refund existing higher yielding debt, or by funding anticipated capital expenditures and related transaction costs.
- b. As of the current date, Management has issued \$438,935,000 of Authorized Bonds (2021 Series A and B Bonds), which was reported to the Board at its November 2021 meeting. Management has not issued any additional Authorized Bonds. Therefore, \$161,065,000 of potential issuance is available through 2022.
- c. The District continually monitors its liquidity/cash needs to assure that adequate funds are available to manage the District’s operations. From time to time, Management concludes that it is in the best interests of the District to use cash accumulated from District operations or other liquidity resources for various purposes, give then-existing market conditions or timing imperatives, including, without limitation, to fund unexpected operating expenditures, to pay for capital improvements to the District’s electric system or to prepay or defease outstanding indebtedness of the District. Should the District elect to use its cash for any such purpose, it is in the best interests of the District that it have the ability to act promptly, given favorable market conditions, to issue new debt to replenish liquidity by reimbursing previously incurred capital expenditures or by funding anticipated capital expenditures and related transaction costs.
- d. It is advisable for the Board of Directors to increase the authorization amount by an additional \$280 million, for a total authorization amount of \$880 million. This authorization would allow the President and Chief Executive Officer or the Vice President and Chief Financial Officer to complete the sale upon acceptable market interest rates. This would be accomplished by a completed and executed Pricing Certificate(s) accompanied with written opinion(s) of the District’s Financial Advisor which would certify to the Board that the terms of the debt reflect rates competitive with current market conditions.
- e. The Board of Directors will receive quarterly updates on the status of the Authorized Bonds. Final pricing of a series of Authorized Bonds will be presented at the next regularly scheduled Board Meeting immediately following the execution of the Bond Purchase Agreement.

Management recommended Board authorization to increase the amount to a total of \$880 million upon acceptable market conditions. The Board was scheduled to vote on this matter at the April 21, 2022 meeting.

Supporting Data

Datasheet

Resolution

Presentation

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Chair Bogner rejoined the Webex meeting at 11:16 a.m.

Rate Design Project

J. M. Bishop, Vice President and Chief Financial Officer, provided the following update on the Rate Design Project.

- a. In response to the Finance Committee's interest in continuing a robust conversation on rate principle refinement at the District, the Rate Design Project was presented and agreed upon by the Finance Committee.
- b. The project includes an eleven (11) month engagement and outreach process to align on rate principles with customer preferences, and create a modern foundational document for future rate design.
- c. The objective of the project will be to align on principles that will guide future rate design in the near-term and also the long-term, so that OPPD is consistently working towards the long term goals for rates and also align on priorities to create a rate design roadmap. This roadmap will feed into the Biennial Rates Package that prioritizes rate work that supports OPPD's rate principles.
- d. The project is scheduled to start in April 2022 and be completed in February 2023.

E. M. Hoyle, Manager Pricing and Rates, presented the following:

- Rate Design Project Approach
- Rate Design Project vs. SD-2 Rates Policy Revision – separate work streams with overlapping principles
- Phase 1
 - Background
 - Internal Team Members and External Resources
 - Timeline
 - Initial Customer Research/Outreach
 - Board Sessions facilitated by GDS Associates in June and August
 - Preliminary Topics
 - Identify Concepts
 - Outreach and Rate Design Analysis
 - Final Report on Rate Design
- Questions

The Board and management team discussed a variety of issues, including: customer outreach/engagement process; continued monitoring of evolving rate design principles; continuing SD-2 Rates policy revisions; use of external resources; customer advocacy role of Board members; and the transformational nature of this project.

Supporting Data

Datasheet

Rate Design Project Proposal Presentation

The Board took a break for lunch at 12:00 p.m. and reconvened at 12:30 p.m.

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Committee Agenda Item 7: System Management & Nuclear Oversight Committee

System Management & Nuclear Oversight Committee Chair Report

Director Williams reported the System Committee met on April 6, 2022 via Webex videoconference. A copy of the agenda for that meeting was made available in the All Committee meeting materials for the Board to review. The Committee discussed: (i) SD-9: Resource Planning policy potential revisions; (ii) SD-4: Reliability monitoring report; (iii) RFP 5948 69 13.8kV transformer procurement process; (iv) revised Board Work Plan process; (v) Independent Decarbonization Oversight Committee (IDOC) next steps; and (vi) summary of Committee direction.

Supporting Data

Agenda

Sale of a Portion of Property Located at 12210 South 114th Street, Papillion, Sarpy County, Nebraska

S. M. Focht, Vice President – Corporate Strategy and Governance, provided the following information regarding the sale of a portion of property located at 12210 South 114th Street, Papillion, Sarpy County, Nebraska, to support widening of 114th Street from two lanes to three lanes along the east property line with the sale of 6,619 square feet (0.152 acres), as shown on Exhibit A.

- a. OPPD's Board-Staff Linkage Policy, *BL-10: Delegation to the President and Chief Executive Officer – Real and Personal Property*, directs that "All sale or transfer of property ownership shall require Board approval."
- b. The sale of property does not adversely affect operations now or in the future.
- c. An independent appraiser valued the acquisition at \$6,840.00. OPPD believes the offer is reasonable and fair compensation.

Management recommended authorization by the Board of Directors to convey the property to Sarpy County, Nebraska for \$6,840.00. The Board was scheduled to vote on this matter at the April 21, 2022 meeting.

Supporting Data

Datasheet

Exhibit A

Resolution

Acquisition of Land Rights for Enterprise Operations Technology Communications Network Asset Located in Western Sarpy County

S. M. Focht, Vice President – Corporate Strategy and Governance, provided the following information to support Board authorization to use eminent domain as necessary to acquire fee ownership and/or permanent easements of land for an existing Enterprise Operations Technology Communications Network asset through December 31, 2022.

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- a. This requested eminent domain authorization covers land rights that need to be acquired for an existing Enterprise Operations Technology Communications Network asset that supports District operations.
- b. OPPD entered into a lease agreement on June 29, 1982, with an expiration date of June 29, 2022.
- c. It may be necessary to acquire fee ownership of land and/or permanent easements for the asset.
- d. OPPD will commence negotiations to voluntarily acquire the necessary land rights for the asset.
- e. OPPD will undertake reasonable efforts to voluntarily acquire the necessary land rights. However, the use of eminent domain may be necessary if voluntary agreement cannot be achieved by the District and landowners.
- f. Management will report the filing of eminent domain actions to the Board.
- g. This requested authorization extends through December 31, 2022. Additional authorizations after that date will be requested, as needed.

Management recommended authorization by the Board of Directors to commence eminent domain proceedings to acquire fee ownership of land and/or permanent easements of land for an existing Enterprise Operations Technology Communications Network asset, with this authorization extending through December 31, 2022. The Board was scheduled to vote on this matter at the April 21, 2022 meeting.

Supporting Data

Datasheet

Resolution

Award RFP No. 5948 “69-13.8kV 10/12.5(14) MVA OLTC Transformer”

T. R. Via, Chief Operating Officer and Vice President – Utility Operations, provided the following information to support Board authorization to reject the proposals received for RFP No. 5948 and for the District to enter into a negotiated contract for the purchase of one (1) 69-13.8kV 10/12.5(14) MVA OLTC Transformer and to enter into a contract for an initial term of one (1) year with the option to renew for up to four (4) additional one (1) year terms.

- a. The 69-13.8kV 10/12.5(14) MVA OLTC Transformers are required to support strategic spares, proactive replacements and provide flexibility for future projects. Twenty-five (25) similar units are in-service today ranging in age.
- b. This contract will initially procure a quantity of one (1) unit to support OPPD’s sparing program.
- c. Five (5) proposals were received; three (3) are legally responsive, and zero (0) are technically responsive.

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- d. Renewable contract provision includes an escalation/de-escalation formula based on indices.
- e. Transformers purchased through renewals of the contract would be based on need and be used to support future spares, future load growth, or replacement projects.

The Board and management discussed a variety of issues concerning the transformer procurement process, including adjustments in supply chain management practices because of global supply chain issues. Management recommended authorization by the Board to reject all proposals received for RFP No. 5948 "69-13.8kV 10/12.5(14) MVA OLTC Transformer" and allow District Management to enter into a negotiated contract. The Board was scheduled to vote on this matter at the April 21, 2022 meeting.

Supporting Data

Datasheet

Analysis of Proposals

Tabulation of Bids

Legal Opinion

Resolution

Photos

SD-4: Reliability Monitoring Report

T. R. Via, Chief Operating Officer and Vice President – Utility Operations, provided the following information to ensure full board review, discussion and acceptance of the SD-4: Reliability Monitoring Report.

- a. The first set of Board policies was approved by the Board on July 16, 2015. A second set of Board policies was approved by the Board on October 15, 2015.
- b. Each policy was evaluated and assigned to the appropriate Board Committee for oversight of the monitoring process.
- c. The System Management and Nuclear Oversight Committee is responsible for evaluating Board Policy SD-4: Reliability.
- d. The System Management and Nuclear Oversight Committee reviewed the SD-4: Reliability Monitoring Report and recommended that OPPD be found to be sufficiently in compliance with the policy as stated.

Mr. Via presented the following:

- SD-4: Reliability Policy
- Examples of OPPD assuring all customer requirements are met through the use of its generation resources and purchase power portfolio 100 percent of the time
- Federal Regulatory Framework and Compliance
- Generation Reliability Metric: Equivalent Availability Factor (EAF)
- 2021 Generation Performance
- Generation Reliability Drivers 2019 – 2021
- Asset Management – Reliability
- Boiler Reliability Progress in 2021

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- Reliability Programs Growth
- System Reliability Metric: System Average Interruption Duration Index (SAIDI)
- Outage Frequency Metric: System Average Interruption Frequency Index (SAIFI)
- 2021 Outage Causes
- Asset Management – Reliability
- Program Effectiveness Examples
 - Equipment Inspection and Replacement
 - Proactive Cable Replacement
 - Vegetation Management
- Reliability Focus Areas 2021 – 2022
- Recommendation

The Board and management team discussed various aspects of the monitoring report, including: (i) other reliability metrics; (ii) differences in reliability in rural vs. urban areas; and (iii) impact of the February 2021 polar vortex and other weather events on reliability metrics. The System Management and Nuclear Oversight Committee recommended Board approval of the SD-4: Reliability Monitoring Report. The Board was scheduled to vote on this matter at the April 21, 2022 meeting.

Supporting Data

Datasheet

Exhibit A – Monitoring Report

Resolution

Nuclear Oversight Committee Report

T. S. Uehling, Sr. Director – FCS Decommissioning, reported the Nuclear Oversight Committee provides a regular oversight of items related to the Fort Calhoun Station (FCS) nuclear plant. In addition to safe and secure dry cask storage of fuel, the required Preventative Maintenance tasks and Surveillance Tests, the following major decommissioning activities were conducted:

- Segmentation of the reactor vessel internals continues to progress on schedule. The mechanisms for both cutting and handling of the material for disposal continue to operate reliably. Packaging and transport of this material from site are conducted on a regular basis.
- Demolition of the Auxiliary building continues on track as mechanized equipment advances through the structure. Systematic transfer of debris material to the processing structure remains consistent with projections.
- Materials continue to be extracted from the interior of the Turbine building. Recently major components such as the high and low pressure turbines were safely removed allowing the recycling process of these items to commence.

Mr. Uehling presented photographs of the following:

- FCS Demolition and Waste Disposal Update
- Reactor Vessel Internal (RVI) Segmentation
 - Shipping Container Operations
 - RVI Material Segmentation and Packaging
- Auxiliary Building Demolition

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- Beginning of Structural Demolition
- Turbine Building Demolition
- Turbine Generator Removal Progress

Supporting Data

Datasheet

Presentation

The Board took a break at 2:00 p.m. and reconvened at 2:10 p.m.

Committee Agenda Item 8: Public Information Committee

Public Information Committee Chair Report

Director Mollhoff reported the Public Information Committee met on April 12, 2022 via Webex videoconference. A copy of the agenda for that meeting was made available in the All Committee meeting materials for the Board to review. The Committee discussed: (i) legislative and regulatory affairs update; (ii) SD-5: Customer Satisfaction monitoring report; (iii) potential revisions to SD-11: Economic Development policy; (iv) electric vehicle and solar program update; (v) revised Board Work Plan process; and (vi) summary of Committee direction.

Supporting Data

Agenda

Customer Trends Quarterly Update

Due to time, the Customer Trends Update was not presented. The update was posted on oppd.com to provide a quarterly update on customer trends and energy assistance.

1. The Board requested that management provide regular reports on the progress of customer programs and trends.
2. Customer accounts receivable balances continue to normalize in 2022.
3. Management will provide an update on aged debt and related trends as of March 31, 2022.

Supporting Data

Datasheet

Customer Trends Quarterly Update Presentation

Legislative and Regulatory Update

L. A. Olson, Vice President – Public Affairs, provided an update on 2022 state and federal legislative matters and regulatory matters.

- a. Nebraska's 107th Legislature 2nd session began on January 5, 2022 and ends on April 20, 2022.
- b. The 117th Congress began on January 3, 2021 and is expected to end January 3, 2023.

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T. R. O'Brien, Director Economic Development and External Relations, presented the following:

- State Legislative Update
 - 2022 Nebraska Legislative Calendar
 - 2022 OPPD Priority Bills
 - 2021 Carryover Bills
 - 2022 Interim Study
- Local Update – Continuing to introduce President Fernandez to various public officials across the service territory and using Everbridge to communicate outage information to public officials
- Federal Legislative Update

The Board and management team discussed a variety of legislative issues throughout the presentation.

Supporting Data

Datasheet

Legislative Update Presentation

Legislative Bill Tracker

SD-5: Customer Satisfaction Monitoring Report

T. D. McAreavey, Vice President – Customer Service, presented the following information to ensure full board review, discussion and acceptance of the SD-5: Customer Satisfaction Monitoring Report

- a. The first set of Board policies, including SD-5: Customer Satisfaction, was approved by the Board on July 16, 2015.
- b. Each policy was evaluated and assigned to the appropriate Board Committee for oversight of the monitoring process, and revised as needed. SD-5 was amended by the Board on November 16, 2017.
- c. The Public Information Committee is responsible for evaluating Board Policy SD-5: Customer Satisfaction.
- d. The Public Information Committee reviewed and accepted the SD-5: Customer Satisfaction Monitoring Report as outlined on Exhibit A, and recommended that OPPD be found to be sufficiently in compliance with the policy as stated.

Mr. McAreavey presented the following information:

- SD-5: Customer Satisfaction Policy
- SD-5 Accountabilities
- Examples of how OPPD regularly obtains feedback from customer-owners
- Examples of how OPPD measures customer satisfaction
- 2021 Residential Customer Satisfaction
 - OPPD Factor Performance 2017 – 2021
 - Residential J.D. Power Associates (JDPA) Customer Satisfaction Index 2014 – 2021
 - Residential JDPA Quarterly Waves vs. OPPD Proprietary Tracking 2018 – 2021
- 2021 Business Customer Satisfaction

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- Business Customer Satisfaction Improved Modestly – Business JDPAs/Escalent Customer Satisfaction Index 2014 – 2021
 - Executive Summary
 - Examples of how OPPD prioritizes using Voice of the Customer (VOC)
 - Examples of how OPPD interacts respectfully with customer-owners
 - Examples of how OPPD treats customer-owners with fairness
 - Examples of how OPPD provides trends and updates to the Board
 - Summary
 - Recommendation

The Board and management team discussed various aspects of the SD-5 monitoring report, including: (i) the importance of reliability to customers; (ii) factors that feed into customer satisfaction; (iii) utilities in the JDPAs midwest midsize peer group; (iv) status of the Customer Assistance Pilot (CAP) program; and (v) and the role of the Board as advocates for customers. The Public Information Committee recommended Board approval of the SD-5: Customer Satisfaction Monitoring Report. The Board was scheduled to vote on this matter at the April 21, 2022 meeting.

Supporting Data

Datasheet

Exhibit A – Monitoring Report

Resolution

Committee Agenda Item 9: Other Business

Confirmation of Board Meeting Agenda

The Board members reviewed and confirmed the agenda for the Board meeting on Thursday, April 21, 2022, which will be conducted in person at the Omaha Douglas Civic Center, 2nd Floor Legislative Chamber, at 5:00 p.m. The public may attend in person or remotely via Webex audio and video conference.

Review of Board Work Plan

Chair Bogner noted the Board has changed the way it would use this time to review the Board Work Plan. There were no new items to add to the Board Work Plan.

There being no further business, the meeting adjourned at 3:20 p.m.

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S. M. Focht

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S. M. Focht

Vice President – Corporate Strategy and Governance and Assistant Secretary

DocuSigned by:

M. F. Hinners

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M. F. Hinners

Assistant Secretary of the Meeting